



L I C E N S I N G  
A S S U R A N C E

## BUSINESS CONTINUITY MANAGEMENT POLICY

**LICENSING ASSURANCE** is a company dedicated to: providing automated software asset management solutions, audit defense, license control and data processing center solutions, oriented to the best practices of \* Gartner, ITIL, IAITAM, ISO, among others; with the advice of licensing experts and without conflict of interest since it does not belong to any software manufacturer; having as fundamental objective to document and implement a Business Continuity Management System under the international standard ISO 22301: updated.

Since any interruption in the business processes affects the operation, it is the responsibility of the general direction of Licensing Assurance to approve the Business Continuity Management System, which covers the essential and critical activities of the organization.

Under this principal Licensing Assurance undertakes to:

1. Continue to deliver your products and provide your services at predefined acceptable levels after a disruptive incident that could otherwise prevent you from meeting your obligations, ensuring continuous control, evaluation and improvement of business continuity.
2. Have strong mechanisms in place to resume activities within the required time frames after a disruptive incident; ensuring that these mechanisms are routinely reviewed and updated so that they remain effective in all circumstances within the organization.
3. Review, document, implement, maintain and communicate our management policies to our employees, interested parties and the general public, so that they become aware of their individual obligations to achieve an attitude of permanent vigilance in terms of business continuity as a style of life.
4. Provide a frame of reference to establish and periodically review our objectives and goals, through management indicators that allow the effectiveness in the fulfillment of business continuity commitments, motivation and improvement of human talent and any process that is considered pertinent. and appropriate to the mission of Licensing Assurance and enable us to achieve the vision.

\*Gartner: Control methodology, analysis and classification of the best companies and products they offer.  
ITIL - Information Technology Infrastructure Library.  
IAITAM - International Association of Information Technology Asset Managers.  
ISO - International Organization for Standardization